



Customer FAQ

Q: Where can I buy tickets and what are the ticket prices?

A: Prices vary by show. You can find all the details and link to purchase tickets at CanterburyPark.com

Q: Where will the shows take place at Canterbury? Are they in the infield?

A: These shows are much more intimate than our largescale infield concerts. The series will utilize our existing grandstand seats with the racetrack serving as a unique backdrop for the event. Our existing Mystic Lake Music Stage will host some of the bands, while larger stages will be brought in for some of the bigger shows. The reserved seats are all located outdoors on level 2, and will be individually assigned. VIP seats are located on the track level on our silks deck.

Q: Is there a discount for MVP Card holders?

A: I'm sorry, but there is not an MVP discount at this time.

Q: What time are the shows?

A: For all shows, doors open at 6 PM with music from 7 PM-10 PM.

Q: Is tailgating allowed?

A: No. Shakopee has a city ordinance against tailgating that will be strictly enforced.

Q: Will horses be running that night?

A: No. All shows are scheduled for non-live race days.

Q: Are concert tickets available for walk-up?

A: If a show is not sold out, a limited number of Canterbury Park Concert Series tickets may be available for sale at the Canterbury Park Box Office beginning at 6PM the evening of the concert. A \$4.00 service fee, per ticket, will be applied to each order processed at the Canterbury Park Box Office. We encourage all guests to buy tickets in advance online.

Q: Is there a charge for parking?

A: No – parking at Canterbury Park is free.

Q: What recommendations do you have when weather calls for rain?

A: Ponchos or raincoats are best for attending the show in the rain and not obstructing the view of other attendees. All concerts are billed "rain or shine" and if the artist performs, tickets will not be refunded. If severe weather restricts an artist from performing, buyers from that specific show will be notified about the refund policy or rescheduled date. Note: Umbrellas are not permitted in the venue on concert days

Q: Is photography or recording of the concerts permitted?

A: No. Cameras with a removable lens, video equipment and/or recording equipment are not allowed without advanced written permission.

Q: Can working media secure access for photography / videography?

A: It varies. Press requests will be evaluated on a per show basis. Press requests should be submitted no later than 72 hours in advance of each show. Requests can be submitted to: info@suemclean.com or to jmaday@canterburpark.com. Approved media will be contacted with details and restrictions.

Q: Is the concert venue accessible for people with special needs?

A: Yes. Accessible seating is available on track level and seats must be selected at the time of ticket purchase via Etix. If a guest has mobility issues or needs assistance getting to the concert seating area, please inquire at the lobby information desk and staff will provide on-site assistance.

Q: How many people does the venue seat?

A: While Canterbury Park can host thousands of race fans daily, we've created a much more intimate space within the park that has seating for approximately 2,000. Seating is primarily individual stadium seats.

Q: Are there ATMs available on-site?

A: Yes. There are several ATMs available onsite. ATMs are located in the Canterbury Park Grandstand or Card Casino.

Q: May we bring our children to the concerts?

A: Yes. Concerts are family-friendly. All guests older than the age of one will be charged full price and will need to purchase a seat.

Q: Are VIP seats available?

A: Yes. Canterbury Park offers a few varieties of VIP seating with premium views of the stage, tableside beverage service and more. Visit canterburypark.com for show specific prices.

Q: Will we be permitted to leave the venue and return?

A: No. There is a no re-entry policy once you've entered the Canterbury Park Concert Series area.

Q: May we bring our own food and beverage?

A: No. Outside food and beverage items are prohibited.

Q: May we tailgate prior to the concert?

A: No. Tailgating is not permitted in the Canterbury Park parking lot.

Q: Is there anything else fans should know?

A: Yes. For the safety and security of guests and staff, all bags will be inspected prior to entry into the venue and prohibited items will be removed. Prohibited items include, but are not limited to, all types of weapons, projectiles, umbrellas and outside food or beverages.